

	QUALITY POLICY	DOC No: QAP001.01
Effective Date: 12/08/2024	Document Type: POLICY	Page 1 of 2

Malta Dairy Products - Quality Policy

Scope: Malta Dairy Products Ltd (MDP) is dedicated to delivering high-quality dairy products that consistently meet or exceed our customers' expectations while adhering to regulatory and industry standards. Our commitment to quality is the foundation of our operational excellence and continuous improvement.

This Quality Policy applies to all processes, products, and services offered by Malta Dairy Products, covering every aspect of our operations from procurement to production, packaging, and delivery.

Goals: MDP shall have the following company-wide and long-term quality targets:

1. Customer Satisfaction:
 - Understand and meet the needs and expectations of our customers.
 - Maintain an open channel of communication with customers to gather feedback and ensure continuous improvement.
2. Compliance:
 - Comply with all relevant legal, regulatory, and industry-specific requirements.
 - Adhere to ISO 9001 standard to maintain the quality management system.
3. Product Quality:
 - Ensure all dairy products meet stringent quality criteria, including taste, safety, and nutritional value.
 - Implement rigorous testing and inspection protocols throughout the production process.
4. Continuous Improvement:
 - Foster a culture of continuous improvement by regularly reviewing and enhancing our processes, products, and services.
 - Encourage employee involvement in quality improvement initiatives and provide necessary training.
5. Food Safety:
 - Maintain a robust food safety management system to prevent contamination and ensure the safety of our products.
 - Conduct regular audits and reviews to uphold food safety standards.

maltaDAIRY [®] products	QUALITY POLICY	DOC No: QAP001.01
Effective Date: 12/08/2024	Document Type: POLICY	Page 2 of 2

6. Sustainability:

- Promote sustainable practices throughout our supply chain and production processes.
- Minimize waste, optimize resource use, and reduce our environmental impact.

7. Employee Development:

- Invest in the ongoing training and development of our employees to enhance their skills and knowledge.
- Empower employees to take responsibility for quality and contribute to our quality objectives.

Implementation: This policy is communicated to all employees, suppliers, and stakeholders to ensure understanding and commitment.

- Regular training sessions will be conducted to keep everyone informed about quality standards and practices.
- Performance against quality objectives will be monitored, measured, and reviewed regularly to drive continuous improvement.

Responsibility: Every employee at Malta Dairy Products is responsible for adhering to this Quality Policy and contributing to our goals and objectives.

The Board of Directors and Management team is committed to providing the necessary resources and support to achieve these goals.

Review: This Quality Policy will be reviewed annually to ensure its continued relevance and effectiveness in meeting our quality objectives.

Signature  _____

Alex Briffa CEO

Date Aug 8, 2024

QAP001.01 MDP Quality Policy

Final Audit Report

2024-08-08

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